

BARENDS BURNOUT INVENTORY

Terms and Conditions

Barends Psychology Practice s.p.

Effective date: 23 September 2026

Important: The Barends Burnout Inventory (BBI) is currently under development. It provides informational feedback about self-reported work-related experiences. It is not a diagnostic instrument and is not a substitute for professional medical or psychological assessment.

Barends Psychology Practice s.p.

Vaše 16, 1215 Medvode, Slovenia

info@barendspychology.com

1. About these Terms

These Terms and Conditions ("Terms") govern your access to and use of the Barends Burnout Inventory ("BBI"), including the questionnaire, results pages, explanatory material, repeat-assessment functions, and other BBI features made available by Barends Psychology Practice s.p. ("Barends Psychology Practice", "we", "us", or "our").

By starting or using the BBI, you agree to these Terms. If you do not agree, do not use the BBI. These Terms apply to use of the BBI itself. The processing of personal data is governed separately by the Privacy Policy and, where applicable, the BBI Research & Privacy Information.

If a mandatory provision of applicable law gives you rights that cannot lawfully be excluded or limited by contract, that provision takes precedence over any inconsistent part of these Terms.

2. Provider

The BBI is provided by:

Barends Psychology Practice s.p.

Vaše 16
1215 Medvode
Slovenia

Email: info@barendspychology.com

Barends Psychology Practice is responsible for the BBI service described in these Terms. Separate psychological or therapeutic services, if any, are governed by the terms and informed-consent arrangements applicable to those services.

3. Purpose and Current Status of the BBI

The BBI is a self-report assessment designed to describe work-related experiences in areas including exhaustion, psychological distance from work, cognitive functioning, and emotional functioning.

The BBI is currently an instrument under development and evaluation. Its questionnaire, scoring, interpretation framework, presentation, and later versions may change as evidence accumulates. Historical results may therefore have been generated under a different BBI version from results generated at a later date.

A BBI result is intended to support reflection and provide informational feedback. It does not establish a medical or psychological diagnosis, determine fitness for work, determine disability, establish causation, or replace an individualized professional assessment.

4. Eligibility and Appropriate Use

The BBI is intended primarily for adults evaluating their own work-related experiences. You should provide responses about yourself and answer as accurately as you reasonably can.

You may not use the BBI to impersonate another person, submit another person's personal information without authority, interfere with the service, attempt to gain unauthorized access to systems or data, reverse engineer protected service functionality except where such restriction is prohibited by law, or use automated means to submit assessments in a way that disrupts or distorts the service.

Organizations, employers, clinicians, researchers, or other third parties may not use an individual's BBI results to make employment, medical, insurance, legal, or other consequential decisions merely because the individual has completed the BBI. Any organizational or professional use must be governed by an appropriate

separate arrangement and applicable law.

5. No Therapeutic Relationship Created by the Assessment

Completing the BBI, receiving automated results, or reading BBI educational material does not by itself create a psychologist-client, therapist-client, doctor-patient, coaching, or other professional treatment relationship with Barends Psychology Practice or its proprietor.

If you separately enter into psychological, therapeutic, consultation, or other professional services with Barends Psychology Practice, that relationship is governed by the documentation applicable to those services, not solely by these Terms.

6. Health, Safety, and Urgent Situations

The BBI is not an emergency or crisis service. It is not designed to assess immediate risk of self-harm, harm to others, medical emergencies, or other urgent safety situations.

If you believe that you or another person may be in immediate danger or requires urgent medical or psychological assistance, contact the appropriate emergency or crisis service in your location rather than relying on the BBI.

7. Results and Interpretation

BBI results are based on the responses you provide and on the scoring and interpretation rules associated with the version of the assessment you completed. The accuracy and usefulness of the feedback therefore depend in part on the completeness and accuracy of your responses.

Scores and descriptions should not be interpreted as probabilities, diagnoses, validated clinical severity categories, or population percentiles unless a future version expressly states otherwise and has an appropriate evidentiary basis.

Work-related exhaustion, psychological distance, cognitive difficulties, and emotional difficulties can have many possible influences. BBI results do not determine the cause of the experiences you report.

8. Repeat Assessments and Historical Results

Where repeat-assessment functionality is available, you may be able to link a later BBI assessment to an earlier one. A new assessment receives its own result record. Linked assessments may be displayed together when their versions are sufficiently compatible.

If scoring or assessment methods change, results from different versions may not be directly comparable. We may therefore limit or disable comparisons between incompatible versions rather than presenting a misleading change estimate.

Unless expressly stated otherwise, changes between repeated BBI scores should not be interpreted as clinically significant improvement or deterioration.

9. Optional Research Participation

Research participation is separate from ordinary use of the BBI. You may complete the BBI and receive your results without agreeing to research use of your assessment data.

If you choose to participate, the applicable BBI Research & Privacy Information explains the research purpose, categories of information used, pseudonymization, retention approach, withdrawal process, and other data-protection information. Research consent is requested separately and is not created merely by accepting these Terms.

Withdrawing research consent does not by itself terminate your access to your participant-facing BBI results. Data-protection requests concerning the operational assessment record are handled separately under the Privacy Policy and applicable law.

10. Privacy and Personal Data

Personal data connected with the BBI are processed in accordance with the Barends Psychology Practice Privacy Policy and, for optional research participation, the BBI Research & Privacy Information.

Research exports are designed to exclude direct identity and delivery information such as your name, email address, and public Results ID and instead use pseudonymous research identifiers. Pseudonymized data remain personal data where they can be linked back through separately protected information.

Nothing in these Terms limits rights that you have under applicable data-protection law.

11. Intellectual Property

The BBI, including its questionnaire wording, item structure, scoring architecture, interpretation framework, explanatory text, reports, visual presentation, branding, software, and related materials, is protected by intellectual-property law to the extent applicable.

Unless we expressly agree otherwise in writing, you receive a limited, personal, non-exclusive, non-transferable right to use the BBI and your own participant-facing results for personal informational purposes.

You may keep or print your own results. You may not reproduce, publish, sell, license, distribute, scrape, systematically extract, create competing assessment materials from, or commercially exploit substantial parts of the BBI without prior written permission, except to the extent applicable law expressly permits the activity.

12. Availability, Changes, and Suspension

We may maintain, update, correct, suspend, or discontinue parts of the BBI where reasonably necessary for security, research integrity, technical maintenance, legal compliance, or continued development of the instrument.

Because the BBI is under development, future versions may contain different items, scoring rules, explanatory material, or features. We will not silently rewrite a historical response record merely to make it appear as though you completed a later version.

We do not guarantee uninterrupted or error-free availability. Where a technical error materially affects a result, we may correct the error, invalidate an affected result, or invite the participant to complete the assessment again.

13. Third-Party Services and Links

The BBI may rely on third-party infrastructure or contain links to third-party websites or services. Their availability and independent practices are outside our direct control. Personal-data processing by service providers acting on our behalf is addressed in the Privacy Policy.

A link to a third-party resource does not by itself constitute an endorsement of all information, products, or services offered by that third party.

14. Fees and Future Paid Services

The research version of the BBI may be offered without charge. If paid BBI products, reports, professional consultations, organizational services, or other paid features are introduced, the price and any additional

contractual terms will be presented before purchase.

These Terms do not authorize us to charge you for a service that was presented to you as free. Mandatory consumer rights applicable to any future paid transaction remain unaffected.

15. Responsibility and Limitation of Liability

You remain responsible for decisions you make based on general informational feedback from the BBI. You should seek appropriately qualified professional advice where a decision requires individualized medical, psychological, occupational, legal, or other professional assessment.

To the maximum extent permitted by applicable law, Barends Psychology Practice is not responsible for indirect or consequential loss arising solely from treating the BBI as a diagnosis, emergency service, or individualized professional opinion contrary to these Terms.

Nothing in these Terms excludes or limits liability where exclusion or limitation is prohibited by applicable law, including liability that cannot lawfully be excluded for intentional misconduct, gross negligence, personal injury, or mandatory consumer protections.

16. User Conduct and Protection of the Research Instrument

You must not deliberately submit fabricated or automated responses for the purpose of corrupting research data, testing system vulnerabilities without authorization, or interfering with the integrity or operation of the BBI.

We may exclude assessments from research datasets, restrict abusive technical access, or take proportionate security measures where we reasonably identify spam, automated submissions, manipulation, unauthorized access, or other conduct that threatens the integrity or security of the service.

17. Changes to these Terms

We may update these Terms to reflect changes in the BBI, applicable law, security requirements, or the way the service operates. The current version and effective date will be made available with the BBI.

Where a change materially affects an existing user's contractual rights in a way that requires additional notice or consent under applicable law, we will take the steps required by that law. A later version of these Terms does not retrospectively change the version of the BBI assessment you completed.

18. Governing Law and Mandatory Rights

These Terms are governed by the laws of the Republic of Slovenia, without prejudice to mandatory protections that may apply to you under the law of your country of habitual residence or other applicable law.

Nothing in these Terms is intended to deprive a consumer of mandatory rights or a forum that cannot lawfully be excluded by agreement.

19. Severability

If a provision of these Terms is found invalid or unenforceable, the remaining provisions continue to apply to the extent permitted by law. Any invalid provision should be interpreted or limited only to the extent necessary to make the remaining arrangement lawful and effective.

20. Contact

Questions about these Terms or the BBI may be sent to:

Barends Psychology Practice s.p.

Vaše 16

1215 Medvode

Slovenia

Email: info@barendspychology.com

Questions about personal data, research consent, or data-protection rights should be handled under the Privacy Policy and BBI Research & Privacy Information.

Document note. These Terms were prepared for the BBI research/development service as described on 23 September 2026. They should be reviewed if the BBI becomes a paid product, is licensed to organizations, is used for employment-related decision-making, or materially changes its assessment or research model.